



PRODUCTS x SOLUTION x SERVICE

MODEL YEAR 2027



SMART E-BIKE SYSTEMS



E-Bike Systems



Software Services

# The Power of Integration

The e-bike industry is entering a new phase. As the market matures, innovation is no longer defined by individual components but by how technologies work together as a complete system.

At Hyena, we believe the future of e-mobility lies in integration. By combining drive systems, intelligent software, and connected services, we create solutions that simplify development for bicycle brands while enhancing the riding experience for cyclists around the world.

Our approach goes beyond performance. It is about reliability, serviceability, and long-term partnership. From hardware engineering to digital tools, every element is designed to support our partners throughout the entire lifecycle of an e-bike.

As the industry continues to evolve, Hyena remains committed to building smarter, more connected systems that help shape the next generation of sustainable mobility.





# THE RECIPE TO IMPROVE YOUR RIDING EXPERIENCE

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# Why Choose Hyena System for Your E-Bike?

Hyena delivers the perfect balance of natural cycling and cutting-edge technology. With a focus on seamless integration and user-centric innovation, our drive systems elevate e-bike performance to unmatched levels. From design to production, we are your trusted partner in shaping the future of mobility.



## All-in-One Solution

Simplify e-bike development with seamless drive system and software integration.



## Global Compliance

Hyena drive systems are certified and ready for legal sale in global markets.



## End-to-End Support

From design to after-sales, we ensure your success throughout the product lifecycle.



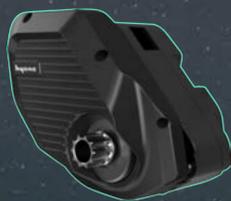
## Connected Ecosystem

Advanced software bridges brands, manufacturers, dealers, and riders.

# Hyena E-Bike Systems

Hyena's e-bike technology delivers seamless integration and a natural cycling experience. Every component—motor, battery, sensor, controller, and HMI—works in perfect harmony, whether in a hub or mid drive system. This synergy ensures precise pedal-assist and smooth transitions, combining human power and electric support for effortless, enjoyable rides.

## MID DRIVE UNIT



### 1 Mid Drive

A unified drive unit that combines the motor, sensor, and controller for superior efficiency and strength.

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## CONTROL & DISPLAY

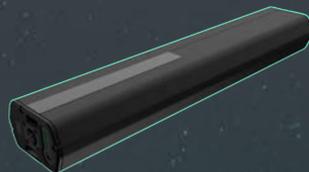


### 2 HMI

Your e-bike's command center for effortless control and monitoring of important cycling and e-bike information.

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## POWER SUPPLY

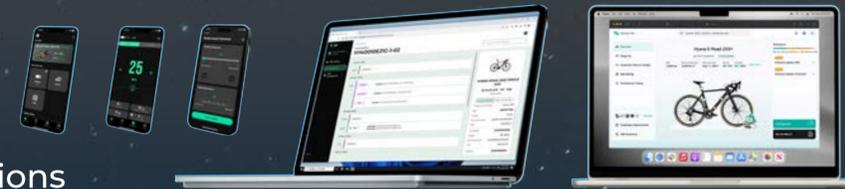


### 3 Battery

The advanced energy source propels your e-bike with its impressive energy density and enhanced safety.

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## SOFTWARE & CLOUD SERVICE



### 7 Applications

Powered by a cloud database, our smartphone app, Dealer Portal, and tools for brands, production, and developers support advanced e-bike development and after-sales service.

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## HUB DRIVE UNIT



### 4 Hub Drive

Concealed within your wheel, this sleek and silent powerhouse guarantees a smooth and effortless ride.

► Page. 16



### 5 Torque Sensor

Accurately measures your pedaling torque and cadence for fine-tuning your ride with every push.

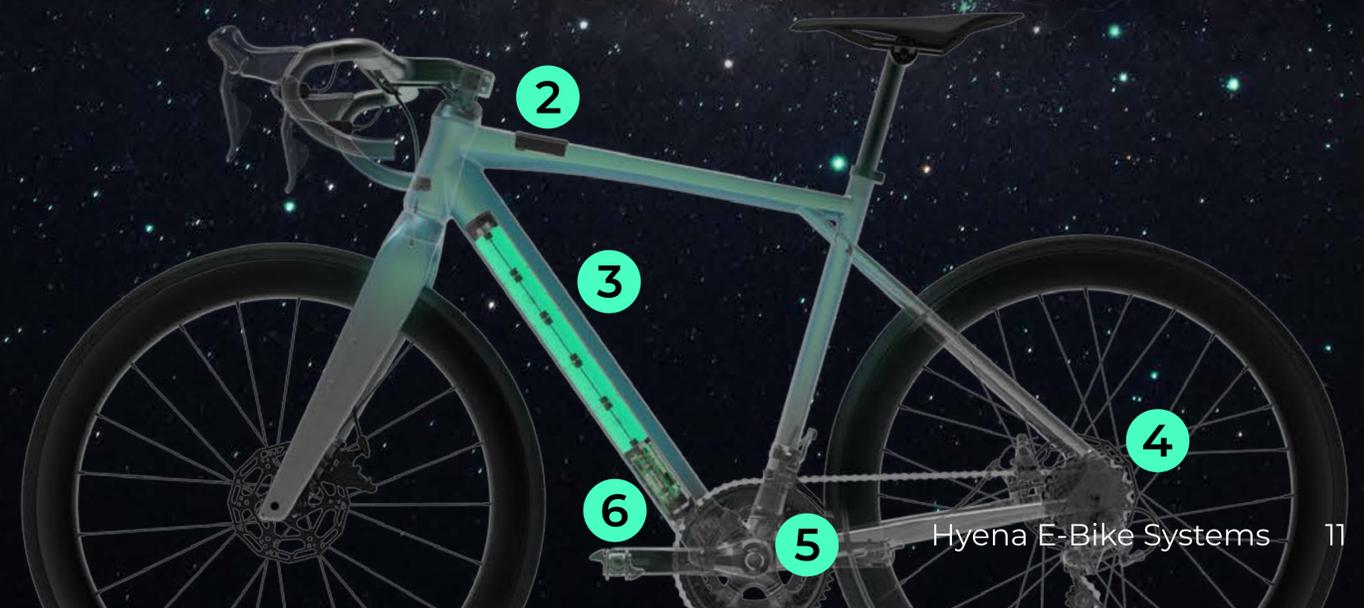
► Page. 44



### 6 Controller

The automotive-grade processor that employs advanced bionic computing to orchestrate a smooth and high-tech journey.

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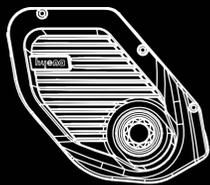


## Mid Drive

Hyena's UniDrive mid-drive unit, developed from our extensive expertise in e-bike system design, delivers on-demand power for all terrains. Compact and lightweight, it stands out with its integration-optimized engineering, providing unmatched efficiency and adaptability.

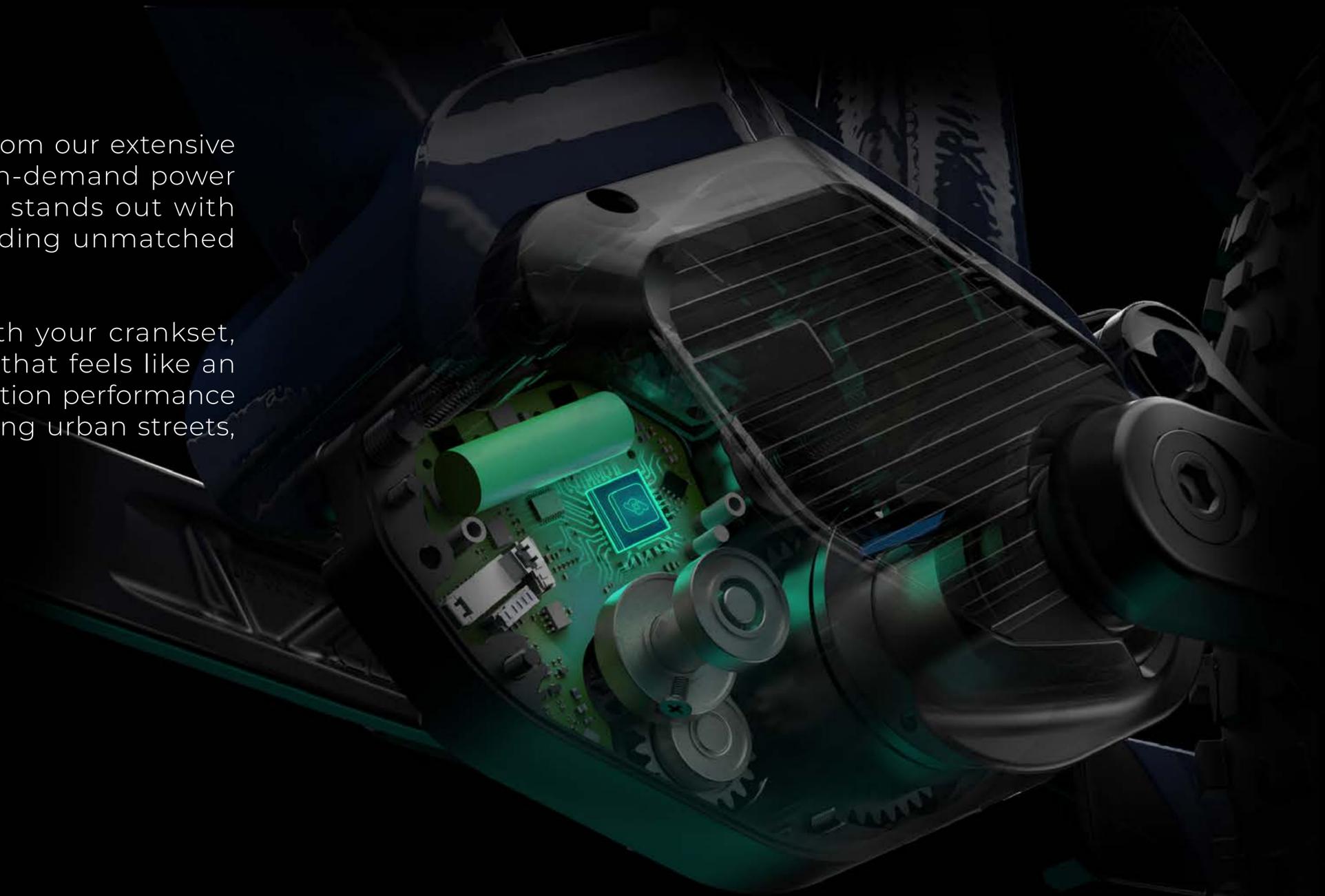
The UniDrive's torque works in harmony with your crankset, delivering a natural, sporty riding sensation that feels like an extension of your pedaling. Its quiet, low-vibration performance enhances your adventures—whether navigating urban streets, tackling steep trails, or enjoying scenic routes.

### Product



#### UniDrive 70

Versatile Mid-drive



Mid-drive  
**Versatile**



## UniDrive 70

The UniDrive 70 adapts to a variety of e-bikes, from city commuters and trekking explorers to even light MTBs, where performance and weight efficiency are paramount.

With its compact and lightweight design, it delivers exceptional performance and seamlessly integrates into bike frames for a clean, modern aesthetic. Outperforming other mid motors in the same class, it excels in size, weight, and overall efficiency, setting a new standard for mid-motor systems.

### Specifications

MAX. TORQUE	70 Nm
MAX SUPPORT %	340%
MAX. SUPPORT TO	25/32 km/h
RATED POWER	250 W
PEAK POWER	360 W
SPINDLE TYPE	ISIS
SPINDLE LENGTH	139 mm
Q-FACTOR	171 mm
WEIGHT	2.4 kg



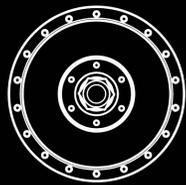
# Hub Drive

Hyena Hub Drives combine advanced sensing capabilities and precise control to deliver powerful, smooth propulsion tailored for every terrain. Each Hub Drive's torque acts directly on the rear wheel, ensuring you feel strong, immediate assistance in most scenarios—perfect for city commuting, long-distance touring, road racing, or light off-road trails. They adapt seamlessly to your needs with intuitive power delivery.

By processing real-time data from sensors through Hyena's sophisticated bionic algorithm, the Hub Drive systems provide an intuitive cycling experience that balances strong acceleration with natural riding dynamics.

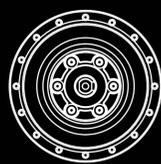


## Product



**MRC/T-H250**

Standard  
Hub-drive



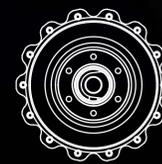
**MRC-E250**

Advanced  
Hub-drive



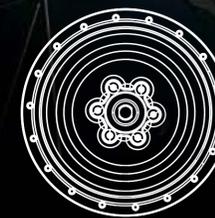
**MRC-A150**

Air  
Hub-drive



**MRC-F250**

Thru-axle  
Hub-drive



**MRC/T-D500**

Speed  
Hub-drive



**MRC-B750**

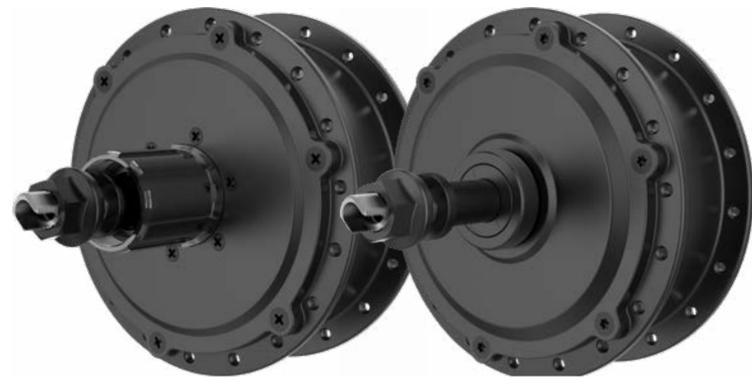
Heavy Duty  
Hub-drive

Classic Series

Feather Series

Power Edge Series

Hub-drive  
**Standard**

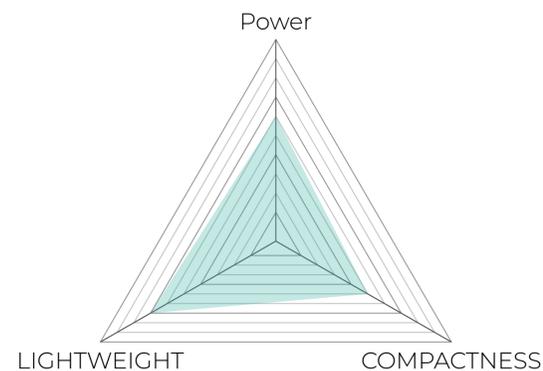


## MRC-H250 / MRT-H250

The standard drive has been upgraded to the second generation. Compared to Gen-1, the new H250 series achieves a 400g weight reduction, a 5% size decrease, and a 20% peak output boost, delivering greater power for challenging climbs and rapid accelerations. These improvements enhance efficiency while maintaining broad applicability.

### Specifications

MAX. TORQUE	40 Nm
RATED POWER	250/350 W
PEAK POWER	425 W
RATED VOLTAGE	36 V
WHEEL SIZE	26" - 28"
OLD	138/135 mm
OUTER DIAMETER	134 mm
WEIGHT	2.5 / 2.3 kg
FREEWHEEL	8-10S Cassette 6-7S Threaded Single-Speed



Hub-drive  
**Advanced**

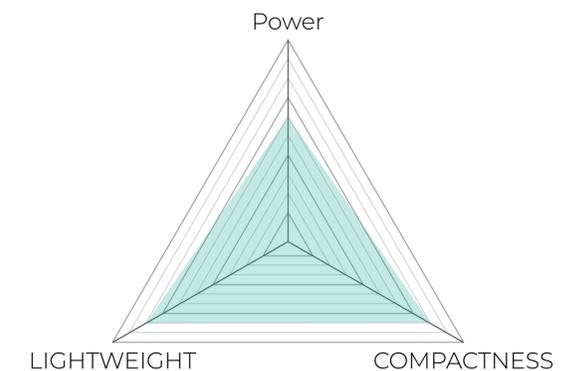


## MRC-E250

Compared with standard drives, the MRC-E250 is 10% smaller in size and 300g lighter, yet maintains strong on-hub torque and higher RPM. Compatible with 8-11 speed cassette sprockets, it's ideal for performance-oriented and sleek e-bike designs. Its forged metal structure enhances durability, providing better resistance to impact and wear.

### Specifications

MAX. TORQUE	40 Nm
RATED POWER	250 W
PEAK POWER	350 W
RATED VOLTAGE	36 V
WHEEL SIZE	26" - 28"
OLD	142 mm
OUTER DIAMETER	120 mm
WEIGHT	2.2 kg
FREEWHEEL	8-11S Cassette



\*Compatible 11-speed cassette model:  
SHIMANO CS-HG700-11, 11-34T

Hub-drive  
**Air**



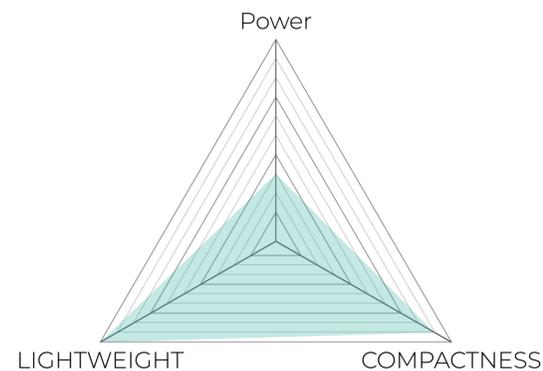
## MRC-A150

MRC-A150 significantly reduces its volume and weight to an extreme. It's even 10% smaller and 40% lighter than the MRC-E250 advanced motor, and you can barely notice it on the bike. In addition, the replaceable freehub base design allows you to change different freehub types, like a regular rear hub, to fit other cassettes up to 12-speed.

### Specifications

MAX. TORQUE	30 Nm
RATED POWER	150 W
PEAK POWER	210 W
RATED VOLTAGE	36 V
WHEEL SIZE	26" - 28"
OLD	142 mm
OUTER DIAMETER	112 mm
WEIGHT	1.3 kg
FREEWHEEL	9-12S Cassette

\*The freehub body follows the SHIMANO HG 11 standard.



Hub-drive  
**Thru-axle**



**NEW**

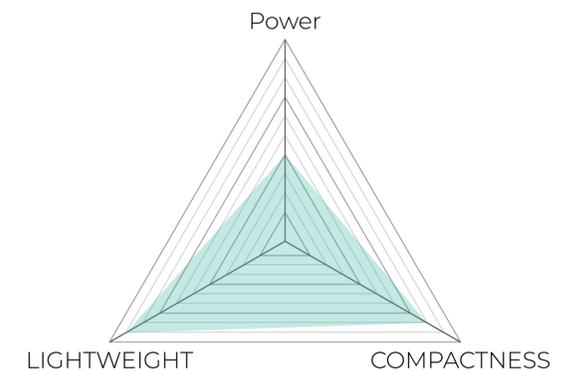
## MRC-F250

The MRC-F250 features a thru-axle design with a small and discreet appearance while weighing 2.0 kg. Delivering a market-leading 35 Nm on-hub torque—the highest among all thru-axle motors—it perfectly balances compact size, powerful performance, and ease of installation. Compatible with up to a 12-speed cassette, this drive is ideally suited for high-performance road bikes.

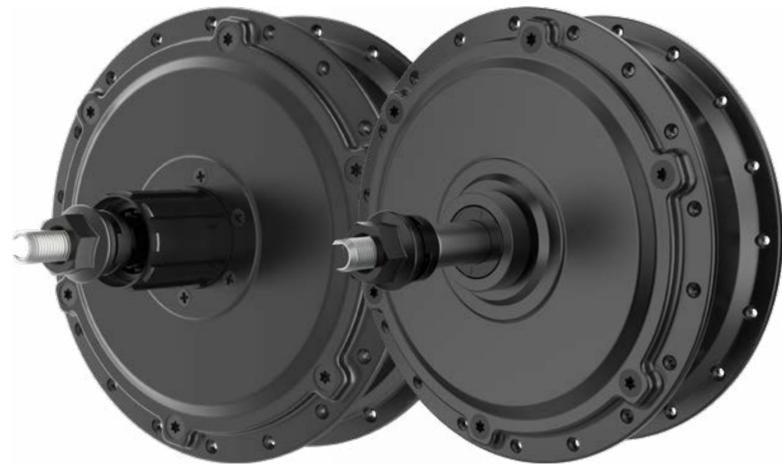
### Specifications

MAX. TORQUE	35 Nm
RATED POWER	250 W
PEAK POWER	350 W
RATED VOLTAGE	36 V
WHEEL SIZE	26" - 28"
OLD	142 mm
OUTER DIAMETER	120 mm
WEIGHT	2.0 kg
FREEWHEEL	9-12S Cassette

\*The freehub body follows the SHIMANO HG 11 standard.



Hub-drive  
**Speed**

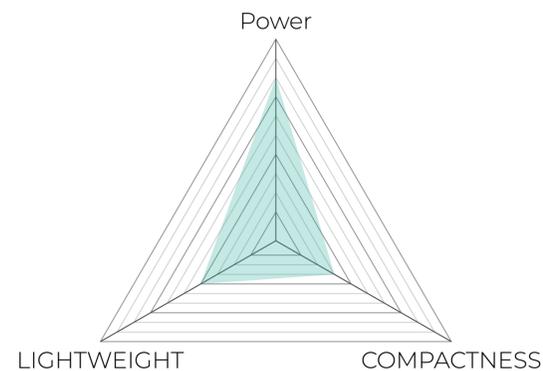


## MRC-D500 / MRT-D500

The Gen-2 Enhanced Motor delivers a rated 500W output, 50Nm of torque, and a top speed of 28 mph—perfectly supporting US Level 3 e-bikes or speed pedelecs. Paired with Hyena’s 48V 480Wh battery and smart controller, this motor offers stable, reliable assistance across a variety of terrains, making it ideal for both commuting and recreational applications.

### Specifications

MAX. TORQUE	50 Nm
RATED POWER	500 W
PEAK POWER	650 W
RATED VOLTAGE	48 V
WHEEL SIZE	26" - 28"
OLD	142 mm
OUTER DIAMETER	166 mm
WEIGHT	4.0/3.8 kg
FREEWHEEL	8-10S Cassette 6-7S Threaded Single-Speed



Hub-drive  
**Heavy Duty**

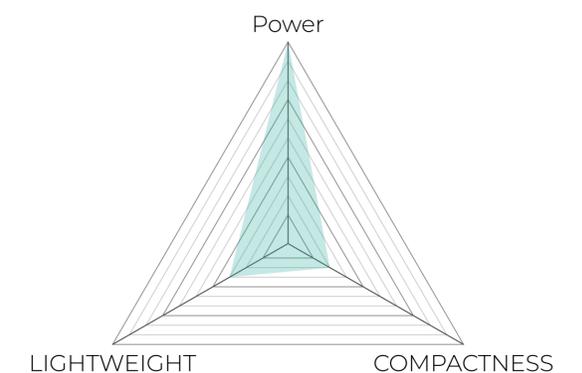


## MRC-B750

The MRC-B750 is a powerful e-bike rear drive engineered for heavy-load utility and cargo bikes with 20" wheels. It delivers high torque and acceleration while featuring an extended OLD design that accommodates various fat tires—ideal for diverse terrains and modern designs. Compatible with 8-10 speed cassette sprockets, this drive suits demanding applications.

### Specifications

MAX. TORQUE	70 Nm
RATED POWER	750 W
PEAK POWER	925 W
RATED VOLTAGE	48 V
WHEEL SIZE	20" - 28"
OLD	175 mm
OUTER DIAMETER	164 mm
WEIGHT	4.5 kg
FREEWHEEL	8-10S Cassette





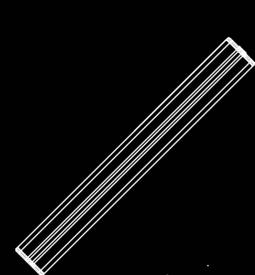
# Battery

Hyena batteries feature a reliable, automotive-grade structure, high energy density, and minimal self-discharge, making them suitable for even harsh environments. The smart BMS manages the operational state of Hyena batteries, maintains high cell efficiency, enhances safety and performance, and extends battery life.

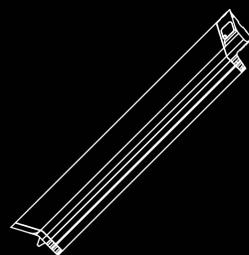
Every Hyena battery design considers bike frame integration and ergonomics. Combined with the drive system solution, you can easily create any type of e-bike for any riding purpose.

High-performance smart BMS  
Automotive-grade Panasonic/SDI/LG cells  
CE, UN 38.3, UL 2271, IEC 62133, ISO 13849 certified

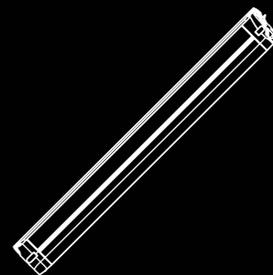
## Product



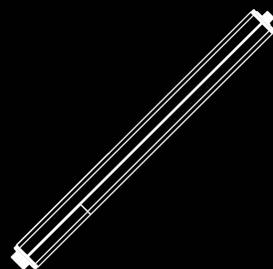
**BS-B540+**  
Hidden In-tube Battery



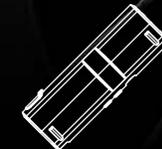
**BS-A500**  
Semi In-tube Battery



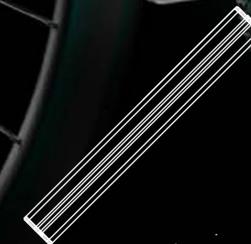
**BS-C360**  
Semi In-tube Battery



**BP-B250+**  
Fully In-tube Battery



**BE-B180**  
Range Extender/  
Flex-mount Battery



**BS-B480**  
Hidden In-tube Battery

For 36V Systems

For 48V Systems



Hidden In-tube Battery  
**BS-B540+**



The BS-B540+ is a sleek and fully concealed in-tube battery solution, protected by a frame cover for enhanced waterproofing and durability. Its design contributes to a slimmer bike frame while maintaining practicality. The innovative battery holder ensures effortless attachment and detachment, and it is compatible with the BE-B180 range extender for extended riding range when needed.

**Specifications**

RATED VOLTAGE	36 V
BATTERY CAPACITY	15 Ah
ENERGY CONTENT	540 Wh
DIMENSION	L420 x W82 x H52 mm
WEIGHT	2.9 kg
CHARGING TIME	3.5 hours by 4A Charger



Semi In-tube Battery  
**BS-A500**



The BS-A500 semi-in-tube battery offers an alternative integration solution for e-bikes. Its design conceals the battery within the downtube, enhancing protection from impacts while allowing for easier swaps compared to full in-frame batteries. It balances functionality and aesthetics, providing a seamless riding experience with practical accessibility.

**Specifications**

RATED VOLTAGE	36 V
BATTERY CAPACITY	14 Ah
ENERGY CONTENT	500 Wh
DIMENSION	L430 x W68 x H74 mm
WEIGHT	2.6 kg
CHARGING TIME	3.5 hours by 4A Charger



Semi In-tube Battery  
**BS-C360**



The BS-C360 features a slender design that enables a more aesthetic and streamlined downtube. This compact form factor grants bike builders exceptional freedom: it can be configured with a traditional side-opening for quick swaps or fully concealed within the frame for a seamless, minimalist appearance.

**Specifications**

RATED VOLTAGE	36 V
BATTERY CAPACITY	10 Ah
ENERGY CONTENT	360 Wh
DIMENSION	L523.4 x W64 x H61 mm
WEIGHT	2.4 kg
CHARGING TIME	5 hours by 2A Charger

Fully In-tube Battery  
**BP-B250+**



A lightweight frame-integrated power supply for urban e-bikes. The BP-B250+ is an ultra-slim, frame-integrated battery ideal for sleek e-bike designs. Weighing less than 1.5kg, it significantly reduces the bike's load while offering a 250Wh capacity suited for urban, road, and fitness e-bikes. For extended range, it is fully compatible with the BE-B180 range extender, providing added versatility for longer rides.

**Specifications**

RATED VOLTAGE	36 V
BATTERY CAPACITY	7 Ah
ENERGY CONTENT	250 Wh
DIMENSION	L470 x W50 x H47.5 mm
WEIGHT	1.45 kg
CHARGING TIME	3.5 hours by 2A Charger



## Range Extender/Flex-mount Battery

### BE-B180



The BE-B180 is a lightweight range extender designed for portability, fitting within a standard water bottle's dimensions. It seamlessly integrates with the BP-B250+ and BS-B540+ to extend battery life while also functioning independently as the primary power source for ultra-light e-bikes, ensuring flexibility for various riding needs.

#### Specifications

RATED VOLTAGE	36 V
BATTERY CAPACITY	5 Ah
ENERGY CONTENT	180 Wh
DIMENSION	L76 x W76 x H218 mm
WEIGHT	1.1 kg
CHARGING TIME	2.5 hours by 2A Charger



## Hidden In-tube Battery

### BS-B480

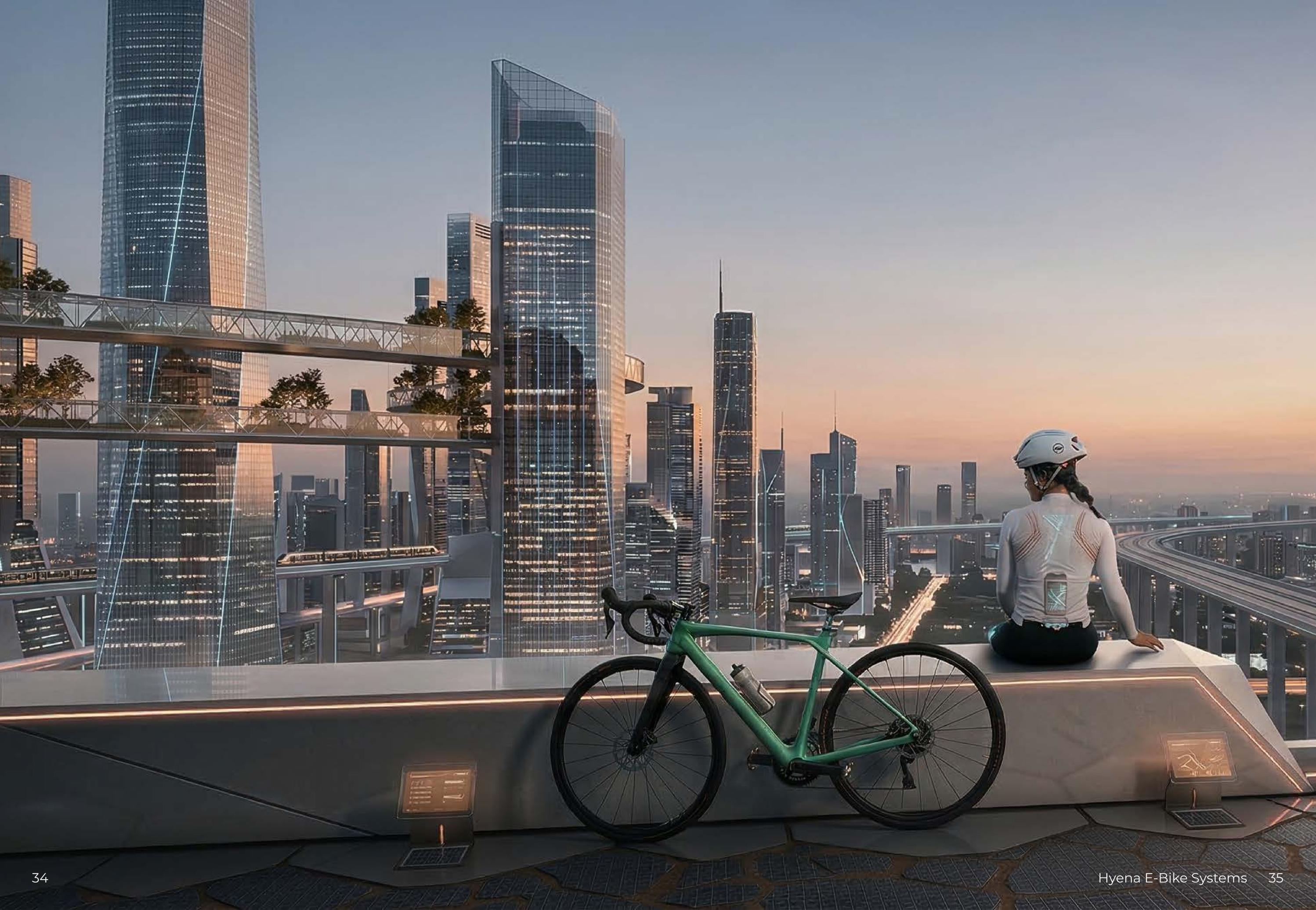


The BS-B480 adopts the same sleek, fully concealed in-tube design as the BS-B540+, offering superior waterproofing and protection. Its innovative battery holder simplifies attachment and removal, providing a practical yet aesthetically refined solution for 48V e-bike systems.

#### Specifications

RATED VOLTAGE	48 V
BATTERY CAPACITY	10 Ah
ENERGY CONTENT	480 Wh
DIMENSION	L420 x W82 x H52 mm
WEIGHT	2.9 kg
CHARGING TIME	3.5 hours by 3A Charger



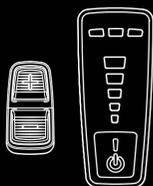


# HMI

Hyena HMIs empower riders to intuitively control their e-bike while accessing essential system information through compact, modern LCD or LED displays. Bluetooth connectivity further enhances convenience, seamlessly linking to Hyena's mobile or laptop apps.



## Product



**LED Chip2**  
Frame Embedded  
LED HMI



**LED Multi**  
Handlebar  
LED HMI



**LCD Chip**  
Frame Embedded  
Mono LCD HMI



**LCD Compact EX**  
Handlebar All-in-one  
Mono LCD HMI



**Vivid Compact**  
Handlebar All-in-one  
Color LCD HMI



## Handlebar All-in-one HMI **ViVid Compact**



The Vivid Compact is a third-generation all-in-one HMI that prioritizes clarity and ease of use. Featuring a 1.8" TFT LCD screen with an intuitive color interface, it offers a refined balance between functionality and aesthetics.

### Specifications

DISPLAY TYPE	1.8" Color TFT LCD display
OPERATION	4 Buttons
MOUNTING	Flatbar
PROTECTION	IPX5
DISPLAY INFO	Shows multiple riding information



Handlebar All-in-one HMI  
**LCD Compact EX**



The LCD Compact EX features a 1.4" LCD screen with large, tactile buttons for intuitive operation. A built-in USB port allows for direct system maintenance, while the 1A power output provides convenient charging for external devices during rides.

**Specifications**

DISPLAY TYPE	1.4" LCD segment display
OPERATION	4 Buttons
MOUNTING	Flatbar
PROTECTION	IPX5
DISPLAY INFO	Assist Level Battery Level Error Alert Connection Status Light Status Speed Range

Frame Embedded HMI  
**LCD Chip**

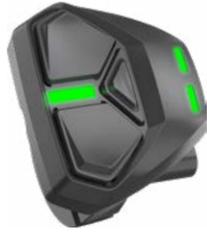


Designed for integration into the top tube or stem, the LCD Chip features a 1.4" segment display that presents key ride information in a clear and efficient manner. Handlebar-mounted control buttons ensure quick and precise mode selection without interrupting the ride.

**Specifications**

DISPLAY TYPE	1.4" LCD segment display
OPERATION	5 Buttons
MOUNTING	Flatbar
PROTECTION	IPX5
DISPLAY INFO	Assist Level Battery Level Error Alert Connection Status Light Status Speed Range Trip Time

## Handlebar HMI **LED Multi**



The LED Multi adopts a minimalist design, displaying only the most essential information. Its multi-color LED indicators enable quick and intuitive recognition of riding status, reducing distractions while ensuring a seamless riding experience.

### **Specifications**

DISPLAY TYPE	3 LED indicators
OPERATION	3 Buttons
MOUNTING	Flatbar
PROTECTION	IPX5
DISPLAY INFO	Assist Level Battery Level Error Alert Connection Status

## Frame Embedded HMI **LED Chip 2**



The LED Chip 2 HMI is designed for seamless integration into the top tube or stem, offering a clean and compact interface. Its LED indicators provide essential ride information at a glance. Remote buttons, compatible with both dropbar and flatbar setups, enable effortless control and support e-shifting functionality.

### **Specifications**

DISPLAY TYPE	9 LED indicators
OPERATION	3 Buttons, 2 extra for e-shifting
MOUNTING	Flatbar
PROTECTION	IPX5
DISPLAY INFO	Assist Level Battery Level Error Alert Connection Status



# Sensor

(Compatible with Hub Drive Systems Only)

Hyena drive systems incorporate bottom bracket torque sensors to accurately measure a cyclist's pedaling behavior, including torque and cadence signals. These signals are transmitted to the control unit and processed through an advanced algorithm, enabling the Pedal Assist System (PAS) to seamlessly amplify the rider's effort for a smooth and intuitive riding experience.

Certifications: CE | EN 14764/14766 | RoHS



## Product



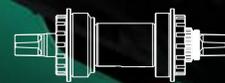
### ST-SQ-1

Single-Sided  
BB Torque Sensor



### ST-SQ-2

Dual-Sided  
BB Torque Sensor



### ST-IS-2

Dual-Sided  
BB Torque Sensor

Single-Sided BB Torque Sensor

## ST-SQ-1



### Specifications

SPINDLE TYPE	Square Taper
BB CUP TYPE	BSA/T47
BB SHELL WIDTH	68/73/100 mm
MEASUREMENT SIDE	Left-Sided
TORQUE SENSITIVITY	10 mV/Nm
CADENCE SENSITIVITY	32 pulses/rev

Dual-Sided BB Torque Sensor

## ST-SQ-2



### Specifications

SPINDLE TYPE	Square Taper
BB CUP TYPE	BSA/T47
BB SHELL WIDTH	68/73/100/120 mm
MEASUREMENT SIDE	Dual-Sided
TORQUE SENSITIVITY	35 mV/Nm
CADENCE SENSITIVITY	36 pulses/rev

Dual-Sided BB Torque Sensor

## ST-IS-2



### Specifications

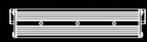
SPINDLE TYPE	ISIS
BB CUP TYPE	T47
BB SHELL WIDTH	68/73 mm
MEASUREMENT SIDE	Dual side
TORQUE SENSITIVITY	35 mV/Nm
CADENCE SENSITIVITY	36 pulses/rev

# Controller

(Compatible with Hub Drive Systems Only)

At the core of the Hyena system is its controller, designed with an advanced biomimetic algorithm to replicate natural pedaling dynamics. Acting as the brain of the system, it synchronizes all drive components for a seamless and intuitive riding experience. Utilizing the CAN bus protocol, it enables high-speed, secure data communication while offering scalability for enhanced functionality.

## Product



### DU-B250+

Flex-mount  
250W Controller



### DU-D500+

Flex-mount  
500W Controller



### DU-C750+

Flex-mount  
750W Controller

Flex-mount 250W Controller

## DU-B250+



### Specifications

RATED POWER	250 W
RATED VOLTAGE	36 V
MOUNTING	Universal
PROTECTION	IPX5

Flex-mount 500W Controller

## DU-D500+



### Specifications

RATED POWER	500 W
RATED VOLTAGE	36/48 V
MOUNTING	Universal
PROTECTION	IPX5

Flex-mount 750W Controller

## DU-C750+



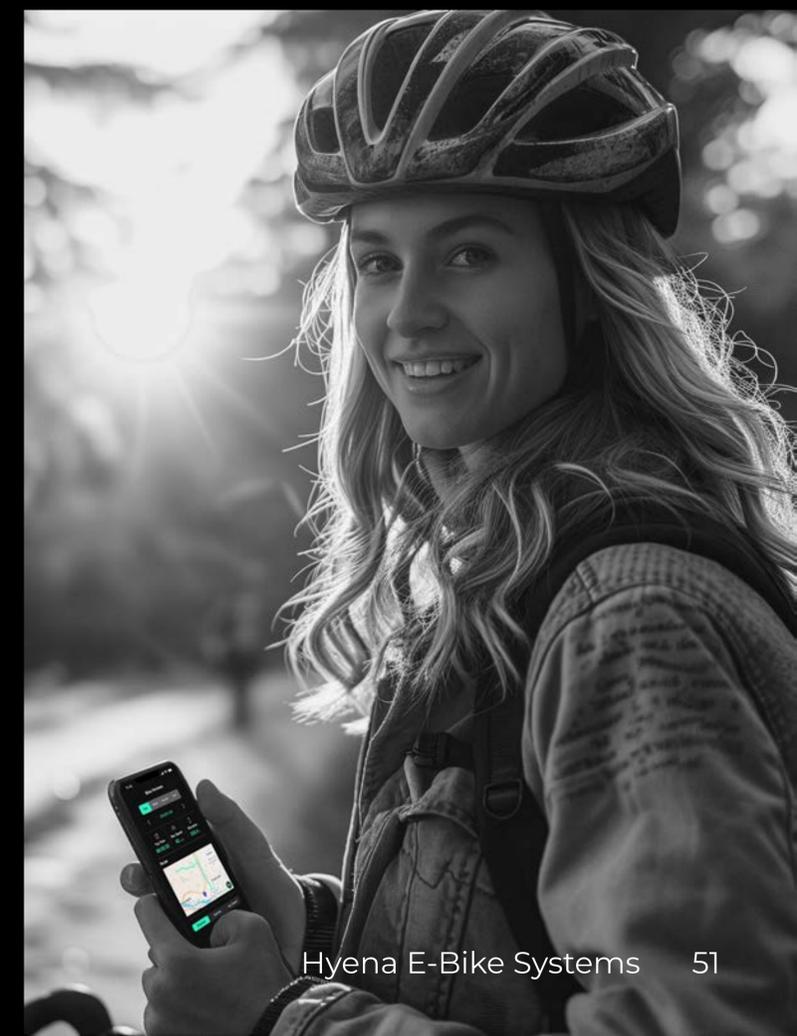
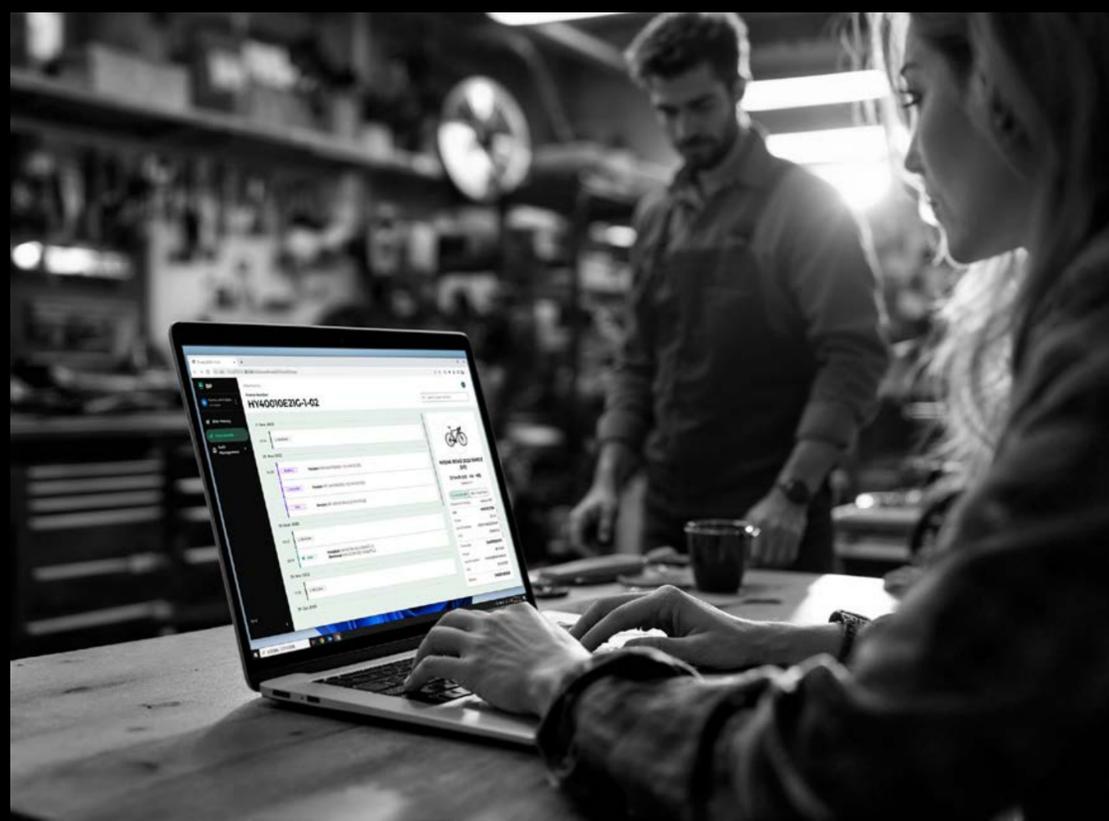
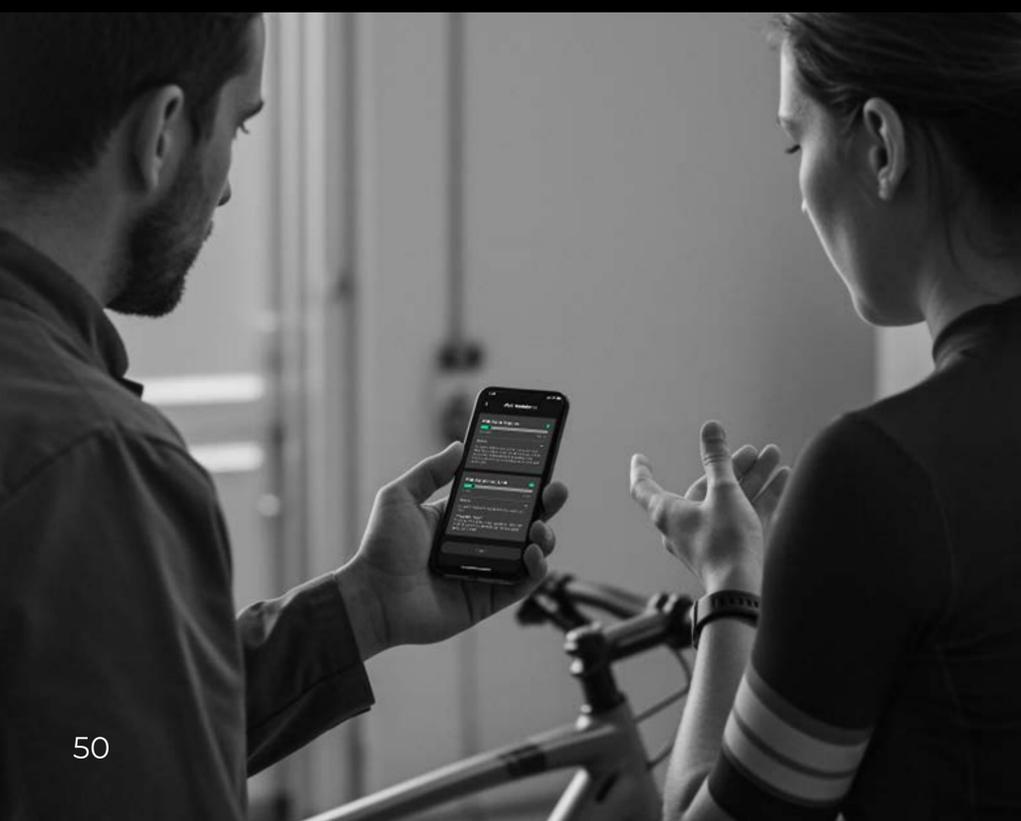
### Specifications

RATED POWER	750 W
RATED VOLTAGE	48 V
MOUNTING	Universal
PROTECTION	IPX5



## Beyond E-Drive — How Smart Is Your E-Bike?

In today's digital era, software doesn't just enhance e-bikes — it transforms them into intelligent mobility solutions. Hyena takes it even further. Our e-bike software platform empowers brands with smarter riding, seamless after-sales service, and data-driven business growth.



# How Hyena's Digi-Ecosystem Works

Hyena's cloud-based ecosystem seamlessly connects e-bike products, technology, and software into a unified information network. Beyond the rider app and service tool, it spans the entire e-bike lifecycle, empowering brands, developers, and manufacturers with data-driven insights and connectivity.

## Smart Manufacturing (E-Drives)

Hyena drive systems undergo cloud-recorded quality control, ensuring full traceability.

## E-Bike Developer Tool

Allows developers to fine-tune, test, and collaborate on e-bike system settings.

## Smart Manufacturing (E-Bikes)

Manufacturers use the Hyena app to verify, document, and prepare e-bikes for the market.

## Brand Portal

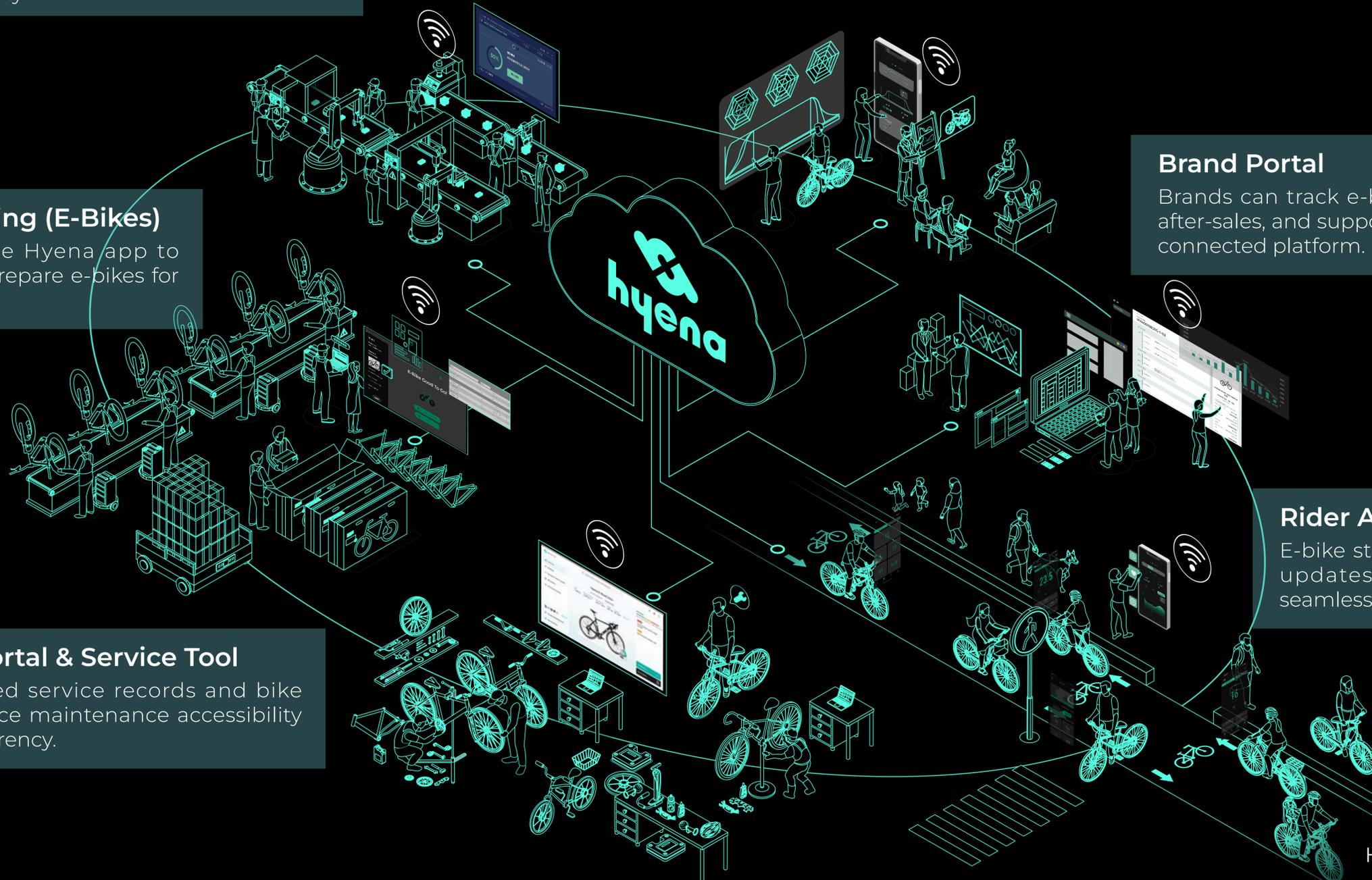
Brands can track e-bike status, manage after-sales, and support dealers through a connected platform.

## Dealer Portal & Service Tool

Cloud-stored service records and bike data enhance maintenance accessibility and transparency.

## Rider App

E-bike status, ride data, and OTA updates sync to the cloud for seamless customer support.



Rider App

# Hyena Rider Assistant

Seamlessly connect your phone and Hyena system e-bike for better e-bike management and riding experience.



## Always Up-to-Date

Easily keep your e-bike's software current with a simple tap, ensuring optimal performance and the latest features.



## E-Bike Management

Monitor the real-time status of your drive system, battery, and all connected components for a seamless riding experience.



## Personalize Performance

Fine-tune your e-bike's drive system settings to match your riding style, whether for efficiency, power, or comfort.



## Track Ride Activities

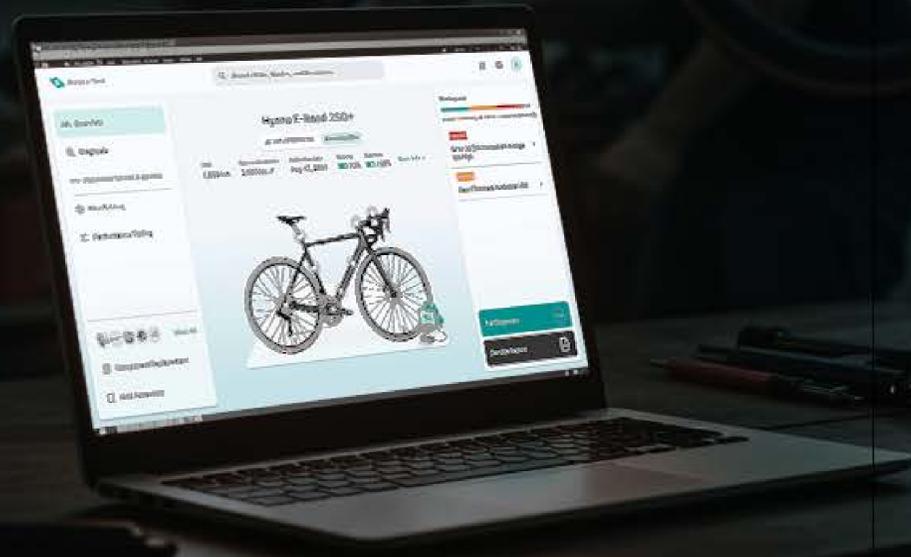
Review your ride history, analyze effort, and gain insights to improve your performance over time.



Dealer Tool

# Hyena Dealer Portal

Managing e-bike services shouldn't be complicated. With Hyena Dealer Portal, everything you need is in one place—diagnosis, maintenance, knowledge resources, and parts ordering—all seamlessly connected. This powerful and intuitive platform streamlines your workflow, reduces service time, and enhances after-sales efficiency.



## Comprehensive Diagnosis

Run a full-system check to identify issues instantly, with step-by-step guidance for quick and accurate troubleshooting—minimizing downtime.



## Instant Access to Knowledge Base

Search FAQs, troubleshooting guides, and service manuals, all synced with the Service Tool—providing real-time solutions when you need them.



## Guided Task Management

A structured task list organizes maintenance, updates, and diagnostics in priority order—ensuring every critical service is completed efficiently.



## Seamless Component Management

View all installed components, check firmware versions, and integrate new parts with a single click—ensuring optimal system performance.



## Performance Tuning & Customization

Adjust pedal assist levels, fine-tune system settings, and apply saved profiles—creating a tailored riding experience for every customer.



## Simplified Claims & Orders

The system analyzes diagnostics and automatically suggests the correct replacement parts, eliminating manual lookup and reducing errors—ensuring faster claims and accurate orders.

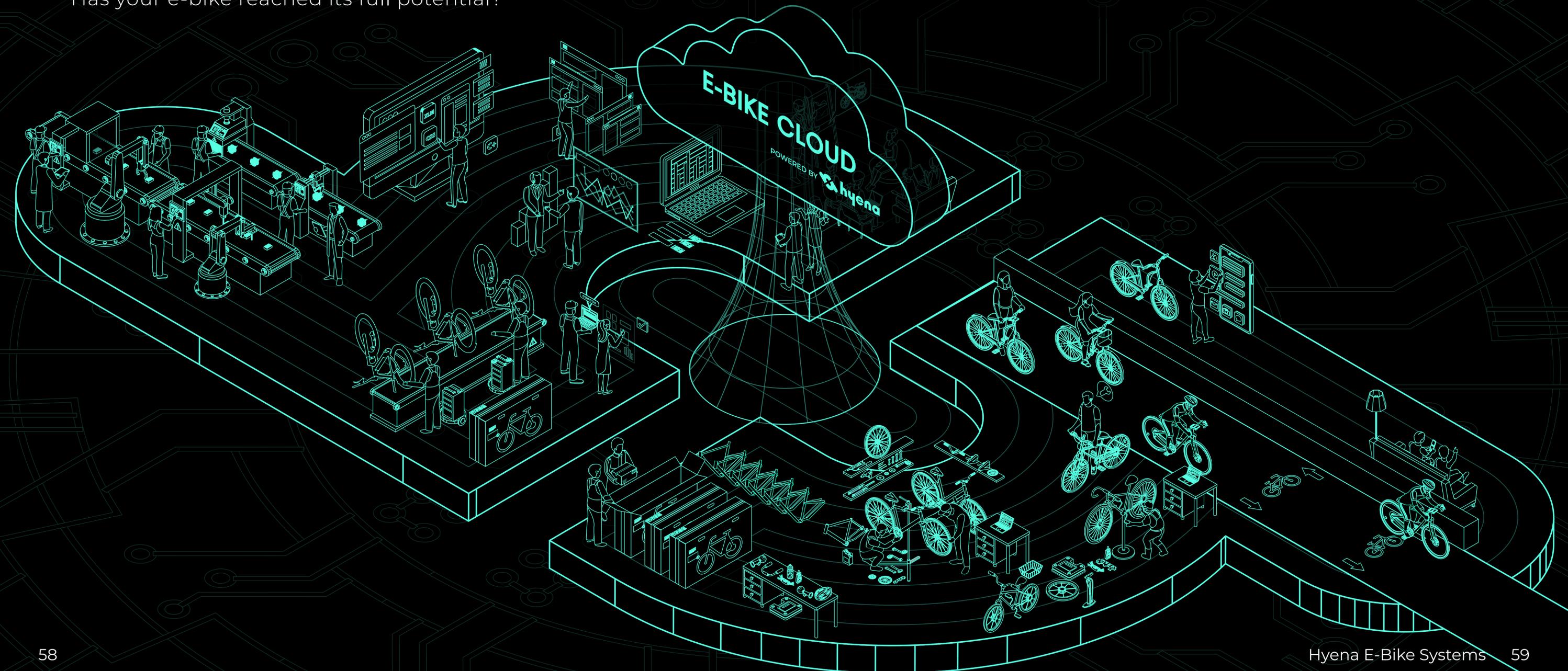
# Connected. Intelligent. Future-Proof.

The future of e-bikes is no longer just about power and performance—it's about seamless connectivity, effortless service, and a smarter riding experience that keeps evolving.

- **For brands**, it means full control over product quality, streamlined after-sales management, and smarter decisions powered by exclusive digital tools.
- **For dealers**, it means a powerful service platform that makes maintenance faster, easier, and more reliable.
- **For riders**, it means a connected experience that ensures their e-bike is always performing at its best.

With Hyena's Digi-Ecosystem, your e-bike is more than just a ride—it's part of the future.

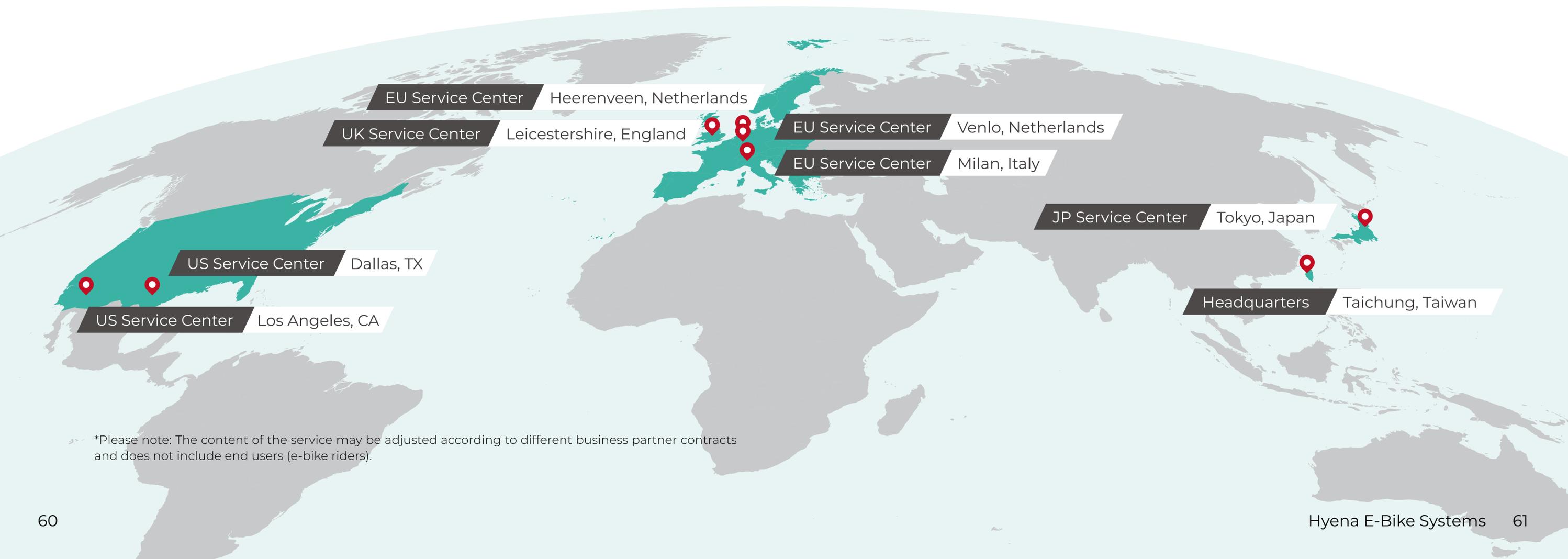
Has your e-bike reached its full potential?



# Global After Service

Hyena's after-service centers in the US and EU provide comprehensive support for our global customers. Our experienced team is ready to assist with everything from troubleshooting to replacement parts, ensuring seamless service. We are committed to delivering the highest level of customer support, including:

- Local technician field support
- Technical consultation and education
- Warranty claim processing
- Troubleshooting
- Delivery of replacement parts in the area
- Aftermarket part procurement



\*Please note: The content of the service may be adjusted according to different business partner contracts and does not include end users (e-bike riders).



# Sustainability

In an era where sustainability matters, e-bikes are redefining mobility. Hyena-powered e-bikes drive this shift, delivering efficiency and environmental impact in every ride. Our technology goes beyond innovation—it actively reduces reliance on traditional vehicles, cutting carbon emissions and fostering healthier communities worldwide.

## 310 Million km

of **low-carbon travel** is achieved yearly with Hyena-powered e-bikes—equal to orbiting Earth 7,735 times or a round trip to the Sun and back. And the number keeps rising.



## 12 Million hours

are spent riding Hyena-powered e-bikes annually—equivalent to 1,370 years of cycling, nearly spanning the time from the Byzantine Empire to today.





# Electrify Every Ride

**Hyena Inc.**

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